



# WTC Health Program Member Handbook Updates

The following are additions, updates, or corrections to the print version of the WTC Health Program Member Handbook (August 2022 version) as of April 2023. Visit [www.cdc.gov/wtc/handbook.html](http://www.cdc.gov/wtc/handbook.html) for the latest Member Handbook updates.

## Overview of the WTC Health Program

### Care Only Provided in the United States

The WTC Health Program only covers medically necessary healthcare services within the United States and its territories, including the District of Columbia, Guam, the Commonwealth of Puerto Rico, the Northern Mariana Islands, the Virgin Islands, American Samoa, and the Trust Territory of the Pacific Islands. The WTC Health Program will not cover medical care, pharmacy products, or supplies received outside of the United States or its territories.

### Other September 11th Programs

#### New York State Workers' Compensation Law

New York State passed legislation (Senate Bill S9294A) on September 9, 2022, extending the deadline until September 11, 2026, for filing the Registration of Participation in WTC Rescue, Recovery and/or Clean-up Operations form.

### Billing

Learn more about what to do if you mistakenly receive a bill for WTC-related services at [www.cdc.gov/wtc/billing.html](http://www.cdc.gov/wtc/billing.html).

### Coordination of Benefits for Survivors

The WTC Health Program directly pays for the one-time initial health evaluation and diagnostics for Screening-Eligible Survivors. For treatment, medication, and annual monitoring exam costs for Certified-Eligible Survivors, the Program covers what is left after your primary health insurance pays its share.

For more information on coordination of benefits, visit [www.cdc.gov/wtc/cob.html](http://www.cdc.gov/wtc/cob.html).

### WTC Survivor Clinical Centers of Excellence

The William Street Clinic is still operated by Logistics Health Incorporated (LHI) and is now an official Clinical Center of Excellence for Survivors. Please note that LHI is now OptumServe Health Services.

### Clinic Address Change

The NYU Grossman School of Medicine WTC Health Program Clinical Center of Excellence has moved to 38 East 32nd Street, 4th Floor, WTC Suite, New York, NY 10016.

## Treatment in the WTC Health Program

### Medical Treatment Guidelines

#### Acupuncture Services

Acupuncture services available for coverage under the WTC Health Program include traditional acupuncture with needles. They also include other acupuncture services involving heat, pressure, friction, suction, and electromagnetic impulses.

Only members with a certified WTC-related cancer, cancer medically associated with a certified WTC-related health condition, or chronic pain resulting from a certified WTC-related acute traumatic injury, certified WTC-related muscular skeletal disorder, or a condition medically associated with a certified WTC-related acute traumatic injury or muscular skeletal disorder are eligible for acupuncture services through the Program.

These services must be approved by the CCE or NPN Clinical Director and the WTC Health Program. The services must then be provided by an acupuncture provider in the respective

CCE or NPN network. For Survivors, this provider should also be in your primary health insurance network.

More information on acupuncture coverage is available at [www.cdc.gov/wtc/acupunctureServices\\_20230104.html](http://www.cdc.gov/wtc/acupunctureServices_20230104.html).

#### Vaccines

All flu vaccines are covered at no out-of-pocket cost by the WTC Health Program for certified members at in-network pharmacies. You do not need a prescription. Simply use your WTC Health Program Express Scripts pharmacy card at any in-network pharmacy.

Members who are not certified should speak to their primary care physician and use their primary health insurance to receive the flu vaccine. For Survivor members, coordination of benefits requirements will apply so ensure the pharmacy has your primary insurance information.

More information on flu vaccine coverage is available at [www.cdc.gov/wtc/flu.html](http://www.cdc.gov/wtc/flu.html)

## Certifications and Covered Conditions

### WTC-Related Health Conditions Covered by the Program

#### Cancers

Uterine cancer, including endometrial cancer, is now a covered condition in the WTC Health Program. Learn more at [bit.ly/UterineCancerWTC](http://bit.ly/UterineCancerWTC).